INFORMATION
ACCESS
COMPANY

362 Lakeside Drive
Foster City, California 94404
415/378-5000

FEB 21 1990

February 20, 1990

Mr. Richard Ditzler
Point Foundation
27 Gate 5 Road
Sausalito, CA 94965

Dear Mr. Ditzler:

Information Access Company wishes to notify you of a delay in the payment of online royalties to your organization.

Our online vendors are responsible for submitting data to us in order to process your royalties. Unfortunately, one of our vendors has experienced technical difficulties with their tracking system, therefore making it impossible to properly calculate online royalties at this time.

We regret the delay, but anticipate this issue will be resolved shortly.

Thank you for your cooperation. Please contact me if you should have any questions.

Sincerely,

Paula Scallan

Paula Scallan
Publisher Relations Supervisor